



IMPORTANT NOTICE REGARDING BENEFITS

January 3rd, 2024

OUR NEW BENEFIT PROVIDER: GREENSHIELD

As of January 1st, 2024, UNITE HERE Local 40 has changed benefit providers from Manulife to GreenShield. GreenShield covers dental & extended health.

Note: Life Insurance, Dependent Life Insurance, and Short-term Disability Claims will go through Canada Life.

**THERE ARE NO CHANGES TO MEMBER BENEFITS
and no change to our health administrator
(My Telus Health, formerly Morneau Shepell)**

Your Manulife ID card and online access is deactivated as of January 1st, 2024.
You can now submit all of your claims (including any claims from 2023 that weren't submitted to Manulife) to GreenShield.

On December 18th, GreenShield mailed your ID card with your new certificate number to your home address on file. If you did not receive mail from GreenShield, or if you have questions about your benefits, contact our health administrator My Telus Health:

Email: MyHealthAndPension@HROffice.com

Phone: [604-294-4441](tel:604-294-4441) (and Press 5)

Website: www.MyHealthAndPension.HROffice.com

If you would like to attend an info session about our new health care benefit provider GreenShield, including how to submit claims, please contact your Union Representative.